

THE TINY PONY PROJECT

TERMS AND CONDITIONS OF ATTENDANCE

1. Acceptance of Terms

By booking a session, course, workshop, holiday club, event or activity with The Tiny Pony Project, parents/carers agree to these Terms and Conditions.

2. Parental Responsibility

Parents/carers must provide accurate registration information, disclose medical and additional needs, provide emergency contacts, and ensure participants are suitably dressed for outdoor activities.

3. Nature of Activities

Activities may include pony grooming and handling, leading ponies, nature-based learning, outdoor activities, crafts, animal care experiences and alternative education sessions. Activities are generally unmounted unless specifically stated otherwise.

4. Inherent Risks

Parents/carers acknowledge that working with animals and participating in outdoor activities involves inherent risks, including unpredictable animal behaviour, uneven ground, changing weather, insects, mud, water features and natural hazards.

5. Medical Information

All medical conditions, allergies, behavioural concerns and medication requirements must be disclosed. Emergency medical treatment may be sought if required and parents/carers cannot be contacted.

6. Behaviour Expectations

Participants must follow staff instructions, treat animals respectfully, behave safely and respect other participants, equipment and facilities. The Tiny Pony Project reserves the right to remove participants whose behaviour presents a risk.

7. Safeguarding

The Tiny Pony Project is committed to safeguarding and promoting the welfare of children and vulnerable adults.

8. Collection of Children

Children will only be released to authorised adults. Identification may be requested. Late collection may incur additional charges.

9. Illness and Exclusion

Participants should not attend if suffering from a contagious illness or condition that may present a risk to others.

10. Photography and Media

Photography and media use will be governed by the project's Photography and Media Consent Policy.

11. Personal Property

Personal belongings are brought onto site at the owner's risk. The Tiny Pony Project accepts no responsibility for loss or damage.

12. Cancellations by Parents

More than 14 days' notice: full refund minus booking fees. 7–14 days' notice: 50% refund. Less than 7 days' notice: no refund unless otherwise agreed.

13. Cancellation by The Tiny Pony Project

Activities may be cancelled or amended due to weather, staff illness, animal welfare concerns or circumstances beyond reasonable control.

14. Animal Welfare

Animal welfare takes priority at all times. Sessions may be altered or cancelled where welfare could be compromised.

15. Limitation of Liability

Nothing within these Terms excludes liability where exclusion would be unlawful. Subject to statutory rights, The Tiny Pony Project shall not be liable for indirect losses or loss of personal property.

16. Data Protection

Personal information is processed in accordance with UK GDPR and used only for operational, safeguarding, emergency and legal purposes.

17. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

ASSUMPTION OF RISK AND CONSENT TO PARTICIPATE

I understand and acknowledge that participation in activities involving animals, outdoor environments and nature-based learning carries inherent risks that cannot be entirely eliminated. These risks may include injury caused by animal behaviour, slips, trips and falls, environmental hazards, weather conditions and other unforeseeable events.

I voluntarily permit the named participant to take part in activities provided by The Tiny Pony Project and acknowledge that all reasonable steps will be taken to ensure safety through appropriate supervision, staff training, risk assessments and safety procedures.

I accept these inherent risks on behalf of myself and/or the participant and agree that participation is undertaken voluntarily. I understand that The Tiny Pony Project will not be liable for injury, loss or damage arising from risks that are inherent to the activities, except where caused by negligence or where liability cannot legally be excluded.

I confirm that I have disclosed all relevant medical, behavioural and support needs and that the participant is fit to take part in the activities provided.

Parent/Carer Declaration

I confirm that I have read, understood and agree to these Terms and Conditions and the Assumption of Risk and Consent to Participate statement.

Parent/Carer Name: _____

Child Name: _____

Signature: _____

Date: _____